



HEALTH ▸ HYGIENE ▸ HOME

# HY RESULTS 2019

## FLAT Q2 - STRONGER H2 EXPECTED

RESTORING GROWTH AND OUTPERFORMANCE - OUR KEY PRIORITY

Net revenue **£6,240m**

BEI\* **15.4%**, +10bps

Group  
**+1%\*\***

Health  
**-1%\*\***

Hygiene Home  
**+3%\*\***

EPS INCREASED\*\*\*

Reported  
**+13%**

Adjusted  
**+4%**

STRONG MARGINS

Adjusted operating margin  
**23.6%**

FY LFL net revenue target  
**+2-3%** revised from +3-4%  
No change to adjusted operating margin expectations

RB 2.0: Creation of two structurally independent business units on track for mid-2020

### KEY MARKETS\*\*

Health	HyHo
North America  	<b>-4%</b> <b>+2%</b>
Europe/ANZ  	<b>-2%</b> <b>+1%</b>
DvM  	<b>+1%</b> <b>+6%</b>

### KEY BRANDS THAT ARE PERFORMING WELL

Health



**NUROFEN®**

Hygiene Home



Hygiene Home eCommerce has grown more than 40% vs. PY

  25% - 75% revenue growth vs. PY across all eBU Hubs  

### eHealth Labs : building a digital ecosystem to put health into the hands of the consumer

**Leading** eCommerce consumer healthcare company globally

**>£1 billion** annualised retail sales\*\*\*\*

eCommerce **3rd** biggest 'country'

**32** Direct to Consumer Stores live (up from 14)

eCommerce is **11%** of net revenue, up from 9% last year

**>40%** of total media investment in digital



Stimulus



Search  
Zero Moment Of Truth



Shelf  
First Moment Of Truth



Experience  
Second Moment Of Truth



Feedback  
Ultimate Moment Of Truth

Catalysts



\*Brand Equity Investment

\*\*LFL

\*\*\* Continuing, diluted

\*\*\*\*Based on H1