



30 July 2018

Reckitt Benckiser plc
Turner House
103-105 Bath Road
Slough, Berkshire
SL1 3UH
United Kingdom

To whom it may concern,

This is to confirm that Bureau Veritas UK Ltd. (Bureau Veritas) has been engaged by Reckitt Benckiser Plc (RB) to conduct independent verification audits of its Breast-Milk Substitutes' (BMS) sales and marketing practices. RB would be selecting the locations for independent verification audits from Higher risk countriesⁱ, as defined by the FTSE4Good BMS criteria, and where RB has its own subsidiary operations.

The criteria for the audits will be the RB Policy and Procedures on the Marketing of Breast-Milk Substitutes ("the Policy"), as introduced by RB effective 30 April 2018, and any local legislative requirements applicable in the countries selected, pertaining to the marketing practices on BMS. Bureau Veritas would provide a report with summary of the audit findings which would be used by RB to publish the results externally. We would also be providing a detailed audit report to RB's management for their internal use.

Bureau Veritas has been engaged to undertake the following audit verifications with the committed timelines as follows:

1. Site visit to an Asian higher risk country in first week of October 2018 and publication of results by early December 2018
2. Site visit to a Latin American higher risk country in first week of December 2018 and publication of results by mid-March 2019.
3. Site visit to a higher risk country early 2019 (location and exact dates to be confirmed).

Yours sincerely

Linā Hilwani
Head of Sustainability Services

ⁱ The list of higher-risk countries can be found on FTSE4Good's website:
http://www.ftse.com/products/downloads/F4G_BMS_Criteria.pdf