



HEALTH ▸ HYGIENE ▸ HOME

Apology

As the Global CEO of the RB Group, I sincerely apologise for the injury and deaths of Korean consumers resulting from the HS products of the Oxy RB. I acknowledge the pain and the irreparable damage suffered by many families who have been affected by the HS issue and would like to offer my deepest sympathy.

In particular, I am very sorry for the indescribable suffering and the loss that infant and child victims and their parents had to endure. I also apologize that Oxy RB was unable to prevent the HS issue from happening.

We assure you that we share the sense of responsibility with Oxy RB in Korea and will do our best to support Oxy RB compensation of the victims. RB is fully committed to working with all parties in a government led solution for other individuals who have suffered as a result of the HS issue.

I would like to thank the NASC for leading the efforts to seek a resolution of the HS issue. Also, I would like to acknowledge the important role of the NASC for its efforts to support victims and understand the role of all HS manufacturers, raw material suppliers and government departments.

This tragedy has important lessons for the entire industry to ensure something like this cannot happen again. I am committed to supporting appropriate safety tests and measures for all Oxy RB products to make sure such a tragedy could never happen again and to fully perform our corporate social responsibility. We also would like to do our best to support the National Assembly and government for the efforts to clarify the truth.

Once again, I offer my sincerest apology to the victims, their families, Korean citizens, and you, their representatives. We will work hard to regain the confidence of Korean society.

21st September 2016